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WORKING TOGETHER TO MAKE THE MAPUTO CORRIDOR FIRST CHOICE FOR ALL STAKEHOLDERS
TRABALHANDO JUNTOS PARA TORNAR O CORREDOR DE MAPUTO PRIMEIRA ESCOLHA

Maputo Corridor Logistics Initiative

SUMMARY OF FEEDBACK RECEIVED FROM STAKEHOLDERS ON THE MAPUTO CORRIDOR OPEN UPDATE EVENT : 18 OCTOBER 2007

The response to the event was overwhelming with 232 actual attendees, 244 RSVP's, 48 no shows and 56 apologies, indicating an overall interest level of 344 of whom 109 were MCLI members and 123 non-members, clearly indicating the need for this bi-annual event.

The summary includes an evaluation of the event as well as a climate survey on the MCLI and its activities. A total of 142 responses were received, of which 56 respondents were from MCLI member organizations.

Analysis of results from the climate survey done at the MCLI open update and network event of 18 October 2007 are then as follows:

The feedback was requested on two levels namely:

1. Evaluation of the effectiveness of the event with the purpose of determining what had value for participants and what needs to be included in future events
2. Evaluation of the perceived effectiveness of MCLI in achieving its strategic objectives compared to expectations of both members and non-members over the three areas, namely:
 - Strategic objectives
 - Activities
 - Value to respondents' organization

1. EVALUATION ON THE EFFECTIVENESS OF THE EVENT IN VIEW OF EXPECTATIONS

OVER-ALL RATING OF GOOD TO EXCELLENT	97.65%
OVER-ALL RATING OF AVERAGE	1.91%
OVER-ALL RATING OF FAIR TO POOR	0.44%

With the view that the performance of the Secretariat functions before the event of good to excellent was 94.20%, average 2.17% and fair to poor 3.62% and that of during the event, of good to excellent was 92.91%, average 6.30% and fair to poor 0.79%.

The overall performance of the MCLI secretariat and the outcome of the event were
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negatively impacted by the fact that the number of participants far exceeded expectations, which resulted in the venue being too small, overall space being cramped and with a lower than expected standard of visual equipment and facilities. The choice of venue however was limited and the lesson learned was that MCLI will have to pre-book a large enough venue for up to 300 participants at least 9 months in advance for the two open meetings per year, in spite of the financial risk associated with this.

The respondents indicated a 100% satisfaction on over-all impression of the event as well as value of time spent for the day with 225 responses on the most valuable elements of the event and the 5 highest being update and information; networking; rail; port and terminals; projects and presentations, border post and road.

The most useful elements of the day's event is summarized as follows:

RATING	%	No	Elements
6	5.33%	12	Border
	0.89%	2	Car terminal
	0.89%	2	Case studies
	0.89%	2	Coordination
	2.67%	6	Many stakeholders
	0.44%	1	Multi-lateral
2	17.33%	39	Network
3	9.78%	22	Port & Terminals
5	6.22%	14	Presentations
4	9.33%	21	Projects
3	9.78%	22	Rail
7	4.89%	11	Road
	0.44%	1	Service Delivery
	0.44%	1	Service Providers
	0.44%	1	Shipping
1	28.89%	65	Update & Information
	0.44%	1	Law enforcement
	0.44%	1	No focused issues for Mpumalanga Government to attend to
	0.44%	1	Acknowledgement
	100.00%	225	

2. EVALUATION ON THE EFFECTIVENESS OF MCLI IN VIEW OF EXPECTATIONS

The 75 positive comments ranging from general to communication; coordination; communication; event management; networking and promotion is a clear indication of the perceptions that MCLI is an effective organization, playing a crucial role in coordination of stakeholders, communication and trade facilitation on the Maputo Corridor

OVERALL RATING OF GOOD TO EXCELLENT	86.83%
OVERALL RATING OF AVERAGE	8.76%
OVERALL RATING OF FAIR TO POOR	4.40%

Considering that only 56 of the 142 respondents were from MCLI member organizations and the balance from potential members, who may not be fully up to date with the progress and performance of MCLI, the above results can be viewed as an indication that MCLI is on the right track and generally meets the expectations of both member as well as non-members.

Analysis of the results from the climate survey done at the MCLI Maputo Corridor Update and Network event of 18 October 2007 over the three categories are as follows:.

A: STRATEGIC OBJECTIVES

			2.1 Coordinate views	2.1 Engaging with Public Sector	2.1 Promoting MDC Positively
MEMBERSHIP ORG	34	56	130	130	133
			208	232	201
Average			1.60	1.78	1.51
%Rated 1	Excellent		50.00%	40.00%	62.41%
%Rated 2	Good		40.00%	44.62%	28.57%
%Rated 3	Average		6.92%	10.00%	3.76%
%Rated 4	Fair		3.08%	3.85%	3.76%
%Rated 5	Poor		0.00%	1.54%	1.50%
			100.00%	100.00%	100.00%
Positive			90.00%	84.62%	90.98%
Ave			6.92%	10.00%	3.76%
Negative			3.08%	5.38%	5.26%

B: EVALUATION OF MCLI ACTIVITIES COMPARED TO EXPECTATIONS

	2.2 Events, forums, meetings	2.2 Communicating Progress	2.2 Informing of market opportunities	2.2 Connecting Stakeholders	Dev of Website
	130	127	127	127	116
	201	194	209	224	191
Average	1.55	1.53	1.65	1.76	1.65

%Rated 1	56.92%	64.57%	48.82%	42.52%	50.00%
%Rated 2	33.08%	22.05%	41.73%	42.52%	37.07%
%Rated 3	8.46%	10.24%	6.30%	11.02%	11.21%
%Rated 4	0.00%	1.57%	1.57%	3.15%	0.86%
%Rated 5	1.54%	1.57%	1.57%	0.79%	0.86%
	100.00%	100.00%	100.00%	100.00%	100.00%
Positive	90.00%	86.61%	90.55%	85.04%	87.07%
Ave	8.46%	10.24%	6.30%	11.02%	11.21%
Negative	1.54%	3.15%	3.15%	3.94%	1.72%

C: EVALUATION OF MCLI'S VALUE TO OWN ORGANISATION AND CONTRIBUTION TO ECONOMIC DEVELOPMENT IN THE REGION

		2.3 Direct Benefit	2.3 Indirect Benefit	2.3 Contribution to Economic Dev of Region
Completed Fields		124	121	125
FORMS		235	242	195
	Average	1.90	2.00	1.56
EVENT RESPONSE	%Rated 1	39.52%	36.36%	53.60%
	%Rated 2	41.94%	40.50%	38.40%
	%Rated 3	10.48%	12.40%	5.60%
	%Rated 4	4.84%	7.44%	1.60%
	%Rated 5	3.23%	3.31%	0.80%
		100.00%	100.00%	100.00%
	Positive	81.45%	76.86%	92.00%
	Ave	10.48%	12.40%	5.60%
	Negative	8.06%	10.74%	2.40%

D: ISSUES FOR MCLI ATTENTION AND AREAS WHERE CONTINUED FOCUS IS REQUIRED:

On the question of issues raised for MCLI attention and what more MCLI should be doing, good responses were also received and for the purpose of focus these have been combined and then grouped under the headings of airport; border post; bus tour, capacity building, communication, economic development, passenger transport, port & terminals, public sector, rail transport, road transport, scanners and shipping as well as general MCLI activities, with relevant comments from the CEO to indicate current actions as well as planned actions. These will to be considered when drafting the work plan for the coming year.

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Code green - Issues for MCLI Attention	
Code yellow - What more MCLI should be doing	
Airport	
<i>MCLI does participate & communicate through newflashes all activities of KMIA</i>	RECOMMEND MCLI CONTINUES AS BEFORE
The use of KMIA Airport to export agricultural perishable products like vegetables and flowers to the East	

Border Post	
<i>MCLI focus throughout on all these at various forums such as the 24 Hour Joint One Stop Border Post & SARS Stakeholder Meeting, Local Monthly Border Planning Meeting; SADC & SATRADEHUB Customs Discussions and ad-hoc situations reported to MCLI - FTA 2008, etc</i>	RECOMMEND THIS REMAINS HIGH FOCUS AREA & WORK CLOSELY WITH L/RGOSB PROJECT TEAM WHEN AND WHERE POSSIBLE
Border - Streamline operations	
Border post services	
Conclusion of Border Post facilities at Lebombo / Ressano Garcia	
Delays at Border Post	
Excessive delays at border.	
Fast lane for commercial vehicles at border post	
Focus on the challenges to implement effectively the one stop border post at Ressano Garcia	
How will Clearing Agents be accommodated at the new One Stop Border Post?	
Increased road cargo with completion of the Maputo Car Terminal- Increased Border traffic	
Keep up the good work one stop border post is an excellent idea	
Locality of proposed 1- stop BP @Km4 no stakeholder participation	
Lead time	
More attention to Road haulier, problems, 1) Delays at border	
Need to move on the border post	
One Stop Border Post	
SARS,SAPS & Customs & Passengers transport representation	
Simple export documentation	
The Border Post	
To open a 24hrs border post to reduce any congestion to enter or go out	
Transit time through border-Road transport,6-8hrs clearing time compared to 4hrs loading/offloading and 6hrs transit time	
FTA to be implemented in January 2008 amongst all SADC countries - what about implementation on the corridor?	Border Post/Customs
Involvement of customs in all meetings-SARS, Alfandegas and Swazi Customs	Customs
<i>Border post/customs office - training more customer assistance. Training of people at Border post - Customs essential</i>	Customs/Capacity Building
Standing time at FRIGO. Quicker clearance	Mozambique Customs
Customs Office - Komati - Border Post - Losing documents - & day's queuing "Bribes"	SA Customs

Bus Tour	
<i>Special request by member - show of hands indicated number of interest - previous two tours to Maputo very successful but demanding on secretariat</i>	RECOMMEND BUS TOUR WITH AGM -
Another Bus tour will work.	
Bus tour to Maputo	Bus tour
Capacity Building	

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<i>Potential to facilitate through donor funding with WBCG a coast to coast capacity building program for potential logistics leaders from both public & private sector - draft program done</i>	WITH BOARD APPROVAL CAN MOVE AHEAD
Promote skills development	Capacity Building
UNISA could assist with skills development	Capacity Building

Communication	
<i>MCLI newflashes goes out to all "handshakes 4500" wherever we exchange business cards - under reduced staff structure will not have capacity to change modus operandi - in general feedback on communication is very positive as it is.</i>	RECOMMEND THAT WE CONTINUE AS NOW
Need to increase the IT network to new potential cargo owners in the greater supply chain 2. Start to cluster industries for relevant info. The information must be grouped into general news but also cluster industries to reduce the volume.	
Have this feedback on regular basis	Communication
Close coordination with the different parties to fix date and procrastinate for next event	Coordination - Done
All are being worked at and progress made	Information/Communication – Done
Sharing of Information	Information/Communication – Done

Economic Development	
<i>MCLI does not have mandate to directly focus on this - however in the absence of finalised institutional framework we simply connect stakeholders where possible - this will be driven out of office of the Premier - where MCLI participates in Experts meeting on Corridor Flagship - will communicate the below points to the Premier's Project Implementation Unit</i>	RECOMMEND THAT MCLI CONTINUES TO PARTICIPATE WHERE EVER REQUIRED
Access to Procurement of Business Opportunities	Economic Development
Analysis report of opportunities available at MCLI	Economic Development
Attracting the SME base. Partner with the high stakeholders currently engaged in corridor development(not sure if this is done)	Economic Development
Based on environmental consideration, the planning of proposed expansion projects needs to take cognizance of other future infrastructure development e.g. town planning to ensure health risks to potential communities is limited. This could include buffer zone development studies and looking at regulating/ preempting future expansion	Economic Development
Extend the Net to bring in more companies to participate e.g. SMME	Economic Development
Feedback from the "Secondary Economy" and impact of all initiatives on SMME's	Economic Development
Get commitment from government and service providers on improvement targets	Economic Development
Guide us into how to be part of the whole project	Economic Development
Informing and educating members with regard to energy constraints rapidly approaching, its impacts and likely mitigations	Economic Development
Provide previous stats and performance measures for past projects	Economic Development
Providing funding to investment projects. Increasing the participation of BEE companies	Economic Development
Small Businesses must be helped to be stakeholders in the project, not only big giants show	Economic Development
SMME development (participation) and transformation compliance. Strengthen the relationship with International Funders	Economic Development
Strategic Plan- 5year Plan	Economic Development
The development of corridor business hubs in consultation with stakeholders	Economic Development
Getting role players to commit to deadlines on agreement and projects	Economic Development
What role will local people play and how will they benefit from the projects and municipality's role?	Economic Development

MCLI	
<i>Points commented on one by one</i>	
I am just commending the MCLI Board to move ahead - you are in the right direction -Mozambique HC	General
MCLI should connect with presentations having brochures and memos. Communication for standardized communication to all stakeholders and organisation with database at CBRTA must be involved by MCLI	Depending on Marketing budget else continue as we do now
*Bring their expertise to RTMS committee	Will follow up and participate
Automotive Forum will make you even better	Will set up with Pieter Venter of Car Terminal
Being more active in Jhb, need representation in this area. I am willing to participate. Have this seminar in Maputo	AGM in Maputo and October in JHB
Champion a project from zero to completion - It will show MCLI as an entity that can also DO	Truck stop & Corridor Performance Measurement system - funding approved by SA Trade Hub
Payment via transfers from Mozambique	Financial - will follow up with our banking members
Come to Maputo to discuss with the Directorate of CFM-South the events proposed before announcing them. These discussions or consultations can not be made by fax or e-mail message!	Engage regularly with CFM - not practical to discuss events before time with all of them
Getting role players to commit to deadlines on agreement and projects	Ongoing - with feedback as well i.e. rail rehabilitation
Hold regular forums in other key economic hubs (marketing).	Depending on budget - always do so when donors fund & invited
Involve all stakeholders	Key to MCLI success to date
It should call all the stakeholders that use the Maputo corridor to lodge their complaints in writing	Is done when office is contacted - can send newflash out as well - in general stakeholders extremely reluctant to put issues on paper
MCLI should share its experience with other development corridors like Nacala/Beira	Do so at donor sponsored events i.e. London, Amsterdam, Lisbon, SSATP, SADC - but can plan trip there in next year for direct one on one engagement on board mandate
MCLI to have regional bodies if possible	MCLI active participates and communicates outcomes with all relevant regional bodies, SADC, NEPAD, PMAESA, SARA, SSATP; RECTCC, FESARTA, SA Trade Hub, AU, RECTCC, SASC CBRTA, etc
More Fundraising to serve continuity of MCLI and strengthen the Marketing part of MCLI	Will have to look at 2-3 golf days to meet next year's operational budget - exclusive networking
Please denounce members that are trying to obstruct the growth and developments of this corridor!!	Can only do this if these members are reported to MCLI
Reaching out to the entire region	MCLI actively involved with this all the time

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Strengthen the relationship with International Funders	Ongoing process with SA Trade Hub main supporter - others sponsor travel i.e. UNCTAD; NEPAD; SADC; AU; PMAESA; InWent,
To a certain extent the MCLI is neglecting the agricultural sector and only concentrating on the industrial sector (Transport and logistics)	MCLI has now been approached by USAID to partner to create greater awareness
Very informative session to be organized before each peak seasons e.g.; before Easter and December so that corridor can be more effective economically	Not practical - do this through our regular newflashes
Have direct contact with agents in Maputo. We only find together for general meetings. Send possible clients to certain agent in Maputo	MCLI Membership to be actively pursued in Maputo in new year - response to date has been very slow
Receiving Financial income spread over all stakeholders - many are benefiting from MCLI's efforts without contributing financially	Suggest MCLI look for donor funding to investigate and come up with recommendation for sustainable funding model for corridor management groups.
Cross Border & SAPS & Customs & Passengers and Transport Representation	These are included in our stakeholder base
Transport costs	Very important for MCLI to obtain transport costs i.e. cents per kilo for road and rail for various commodities, since we are confronted with that all the time
Being more accessible to the public	MCLI Continue to road show the corridor

Passenger Transport	
<i>The MCLI initial strategy has been to focus on freight movement, however passenger traffic problems do impact on freight and in the absence of any other organisation this is quite a void</i>	RECOMMENDS INCLUSION IN MCLI FOCUS AND CONTINUE TO ENGAGE WITH STAKEHOLDERS SUCH AS CBRTA; TAXI ASSOC; SHOSALOSA MEYL, - ESPECIALLY IN VIEW OF THE OSBP PROJECT
Inviting all stake holders such as passenger transport i.e. buses & taxis as well as rail	Passenger Transport
Commuters by Rail	Passenger Transport
Little more focus on passenger movement - the industry plays a huge role on the corridor	Passenger Transport
Maybe get more buses or regular trains to minimize taxi accidents on our N4 road	Passenger Transport
More about taxi operations	Passenger Transport
Taxi business was not mentioned let it be also accommodated on this Maputo corridor	Passenger Transport
They should make sure that all organizations are benefiting from these project, e.g. Taxi industries	Passenger Transport
To take ownership of international development with stakeholders with emphasis on public passenger transport because all strategies are human driven, thereafter follows products and projects.	Passenger Transport
Tourism specials by Rail	Passenger Transport
Visible law enforcement with emphasis on passenger transport.	Passenger Transport
Border Crossing Permits are excessive	Passenger Transport

Port & terminals	
<i>MCLI will continue to connect stakeholders to port & promote the port and terminals, however need greater participation with information on performance, feedback, new case studies, and costing models etc</i>	RECOMMEND SPECIAL SESSION WITH PORT AND TERMINALS TO LOOK AT STRATEGY AND WHAT IS EXPECTED FROM MCLI FOR NEXT YEAR
More emphasis on imports	Port & terminals
Delays within MIPS to collect and deliver containers	Ports & terminals
It seems as if the MPDC and traders/suppliers still have a chicken/egg situation, ports should take a leap of faith	Ports & terminals
Stevedoring equipment for bulk cargo from MPDC,	Ports & terminals
Addressing/discussing issues at other ports that have a negative impact on Maputo port e.g.; congestion at Dar Es Salaam preventing OACL going there-if they still undertook this call they would also call Maputo And we would certainly export our cargo to Tanzania via Maputo	

Public Sector	
<i>MCLI does play a major role in engagement with Provincial and National Governments - always invited - however lack of response needs to be addressed by public sector</i>	RECOMMEND THAT WE CONTINUE OUR ENGAGEMENT AND SHARE THESE COMMENTS AND LOOK AT SOLUTIONS TOGETHER - NEED INPUT FROM BOARD AS TO WHETHER MCLI NEEDS TO INCLUDE SAFETY CAMPAIGN INTO OUR MARKETING OF THE CORRIDOR
Coordinate your efforts with other municipalities.	Public Sector
Visible Law Enforcement	Public Sector
Ensuring provincial governments are represented	Public Sector
Involve Local and District Municipalities	Public Sector
Include Traffic Departments regarding the safety of all the road users(Too many fatal accidents on the N4)	Public Sector - Safety
Lack of youth participation and involvement which needs to be reviewed. Co-Ordination Communication Language Between South Africans and Mozambicans	Public Sector
Need for meaningful engagement with the Mpumalanga government on how the 2 partners can work together in achieving the MDC objectives	Public Sector
Need to consider the government involvement	Public Sector
The road through Bushbuckridge	Public Sector
There are other social aspects in relation to this corridor. What is happening on the social aspects like Health and Education?	Public Sector
There is a potential for MCLI to expand the knowledge sharing and cooperation with the Mpumalanga government	Public sector
MDC important inputs planning and development in land use and transport	Public Sector
National Transport Master Plan 2005 - 2050 of DOT for Mpumalanga	Public Sector
Traffic officers in Mozambique	Public Sector - Law enforcement
Visible Law Enforcement on Transport and Procedures	Public Sector - Law enforcement

RAIL TRANSPORT	
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<i>MCLI has been very active in this area to ensure progress communicated and rehabilitation marketed and will continue to do so</i>	RECOMMEND THAT WE CONTINUE AS NOW WITH CLOSE PARTNERSHIP WITH CFM AND TFR - HOWEVER NEED GREATER TRANSPARENCY ON COST OF CORRIDOR
Rail improvement is a great part of the Maputo corridor project. They must meet promises	Rail Transport
Capacity of rail wagons between CFM, NRZ,NLPI, and NRZ not willing to share sources	Rail Transport
Escalate the optimization of specific cargo rail to Maputo (car trains)	Rail Transport
Goods transport	Rail Transport
More Input from Transnet - Not Present Siyabonga Gama	Rail Transport
Presently Rail Transport is still not achieving required Transport Levels	Rail Transport
Rail Transit time between Rand and Maputo, Wagon Availability,	Rail Transport
Transnet Freight Rail rolling equipment availability	Rail Transport
We really need to focus heavily on creating greater and greater rail capacity! Road has a very finite future!	Rail Transport

Road Transport	
<i>MCLI receives and communicates regular N4 updates and refer all incoming matter to TRAC and will continue to do so - also to discuss the below points for action</i>	RECOMMEND GREATER PARTICIPATION AND MEMBERSHIP FROM MOZAMBIQUE MEMBERS TO ENSURE EQUAL SHARE OF LOADS AND CONTINUED COOPERATION WITH RFA; FEMATRO AND FESARTA - ESPECIALLY WITH ROLL OUT OF SADC ROAD USER CHARGES IN 2008
CFM / Have cargo for RSA they call transporters from RSA and don't call the Mozambique transporters. I think that MCLI is for all us	Road Transport
Forecasting of road traffic increase 5 to 10 years from now	Road Transport
Goods transport	Road Transport
High traffic volumes on EN4-Matola region with exponential increase in traffic- Potentials wrt 1- collisions; 2- pedestrians at Matola can lead to fatalities(potential)	Road Transport
More attention to Road haulier, problems, 1) Tolls 2) Weighbridges	Road Transport
Road overloading control. Weighbridge usefulness	Road Transport
Road tolls fees.	Road Transport
Safety for the corridor users in Mozambique when accidents/incidents occur	Road Transport
To benefit the Cargo in 50% Mozambican Transporters and 50% South African Transporters	Road Transport
Visible Law Enforcement on Transport and Procedures	Road Transport
Weighbridge	Road Transport

Scanner Fee	
Strategy from board required since direct engagement from Port & Terminals	RECOMMEND DIRECTION FROM PORT AND TERMINALS
Dissatisfaction of several exporters on application of scanner fee	Scanner Fee
Keep fighting for the reduction on Kudumba charges (scanning). We never heard anything about it again and it is still a problem-The transit bonds	Scanner Fee
Kudumba Scanning.	Scanner Fee
Scanner Costs	Scanner Fee

Shipping	
I believe the market is ready for "door to door" costings and marketing and we need to establish the role of the new business development manager versus MCLI - to date MCLI has only connected stakeholder, since we are not kept up to date with all relevant information	RECOMMEND THAT MCLI PORT AND TERMINALS SET STRATEGY TOGETHER IN NEW YEAR
Lack of representation from shipping lines	MCLI members MACS, SAF/MAERSK; MSC; Messina, Grindrod; MOL; etc
Lack of Shipping lines calling, preventing our participation? Use of the Maputo port	s
Make Shipping opportunities visible to Members	Needs greater inputs from Port and Terminal New business development Managers

The above individual comments must be viewed in the light of the positive comments received below:

E: Positive Comments Received on MCLI Climate Survey 18 October 2007	Classification
Coordination by MCLI is appreciated. Information sharing from MCLI is benefiting community	Communication
Good feedback to members	Communication
Good minutes on your website	Communication
Keep up helping with information as much as possible so that the participating stakeholders may improve in terms pf service delivery	Communication
MCLI has been a very useful and trustworthy source of information, it creates awareness of the many changes/developments in our environment	Communication
My first attendance of this session. I am really impressed. Communication and progress is vital and you are achieving this	Communication
Port and Rail initiatives very informative	Communication
Thank you for updating us	Communication
Thank you for updating us with the thing that will be the pipeline for the growth of the economy in south Africa	Communication
This events give us opportunity to know exactly what is happening around, what type of products are in movement. Keep like this	Communication
Very informative and useful	Communication
Well done on developing the corridor and providing information	Communication
You keep all of us informed. We are able to know everything in time. We really appreciate your initiative for the good work	Communication
This is a great forum	Coordination
Good start - there's potential good for the future in these gatherings	Coordination
MCLI is doing an excellent job in terms of facilitating and engaging all stakeholders involved on the Maputo Corridor	Coordination

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Please keep on projecting the region, the corridor importance on government attention and international business environments. Good event !!	Coordination
Very good turnout and important delegates attended	Coordination
Well done on developing the corridor and providing information	Coordination
Excellent event, most informative. Well done and congratulations	Event
Excellent session so far, enjoyed the meeting Thank you	Event
Excellent workshop	Event
Good Event!	Event
Good to hear about experience (frustrations) from cargo owners Well done	Event
On the whole the day was very informative	Event
Very useful discussion points	Event
Well arranged event, well done MCLI. Actually a lot is being done considering the short term of MCLI.	Event
Well done on a well organised, informative event	Event
Well organised	Event
Well organised event, Keep it up!!	Event
Well Organised, well represented	Event
Well presented/organized	Event
MCLI are excellent at organizing these type of feedback sessions-content always very good and speakers always appropriate	Event
I do believe that this was the best meeting I ever had to attend and I love to have more of this and this helps us know what is happening in our area	Event
MCLI is a leader in this field in SA and well known in the supply chain industry. Keep up the good work,	General
Congratulations to all the MCLI team	General
Continue to foster Public Private Partnership	General
Information provided, excellent level fronts or MCLI must be praised	General
Doing good work	General
Excellent work done	General
For a company that was started with so many problems to solve, I salute your hard work and keep up the good work	General
Getting closer to 24 hour border post	General
Great with Thanks	General
Impressed	General
In my opinion, MCLI is doing good	General
MCLI is well organized, efficient and effective	General
Just to encourage you guys to keep it up	General
Keep going	General
Keep up the good work	General
Keep Up the Good Work	General

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Keep up the good work	General
Keep up what you are doing	General
MCLI Board - Keep it up. Bringing the stakeholders around and together with you.	General
MCLI fulfilling an important function!	General
MCLI is doing a wonderful job with a small team	General
MCLI is owing an excellent job	General
The support by MCLI and the commitment in this corridor initiative is commendable	General
Well Done MCLI	General
Well done to you all Brenda	General
Without any shadow of doubt, same for the ratings herein, MCLI is striving for the best, there is room for improvement	General
You are doing great	General
Your spirit and positive attitude is wonderful	General
As this is my first seminar, it was extremely informative and I have made contact with the key people in the rail/road industry.	Network
It provides good or excellent opportunities for networking and getting to know who is who in the Mpumalanga/SA/Mozambique and Swaziland & KZN	Network
Network opportunities for all business sectors	Network
I have already started promoting the Corridor prior to the meeting on the rail industry	Promoting
MCLI constitute a positive marketing & secretariat tool for the Maputo corridor	Promoting
MCLI has been the sole successful promoter of the comprehensive corridor principle in SADC and this is commendable	Promoting
Please keep on projecting the region, the corridor importance on government attention and international business environments. Good event !!	Promoting